UTM Student Wireless Connection & Registration

1) **Windows Users:** Click on the Network icon found near your clock (typically in the lower, right-hand side of your screen).

   or

   **Mac Users:** Click the Airport (Wi-Fi) icon found near your clock (typically in the upper, right-hand side of your screen).

2) Select **SkyNet for Students** and click the **Connect** button.

3) When prompted for the **Security Key**, type the following exactly (Security Key is case-sensitive): **SkyHawksRule!**

4) **Windows Users:** When the **Set Network Location** window pops up, select **Public Network**.

5) Open your web browser of choice such as Internet Explorer, Chrome, Firefox, Safari, etc.

6) You will probably be automatically directed to the UTM network registration page. If not, try visiting www.yahoo.com or perform a search on www.google.com (avoid sites such as www.utm.edu or www.microsoft.com for this process).

7) Click on the “**Faculty/Staff and Students who have a UTM Network account**” link.
8) Next, enter your UTM username and password. Click the Download button.

9) Depending on your browser choice, you may be prompted to Run, Open, or Save the file. The goal is to save “Bradford Dissolvable Agent” to the Desktop.

   Note: The Bradford Dissolvable Agent will “dissolve” or delete itself upon completion. You may delete it manually after the registration process is complete if it does not delete itself.

10) Run the “Bradford Dissolvable Agent”. It will scan your computer to make sure that your computer has the following:
   a. Up-to-date Antivirus software
   b. Current Service Packs for Windows computers

   **Mac Users:** Currently, no other software is required by UTM, see Step 11 A.

   **Windows 8 Users:** Microsoft Security Essentials comes preinstalled on all Windows 8 machines so no further software should be needed.

11) A. If your computer passes inspection, simply wait as instructed. After that, a restart of your computer is recommended. If you have any problems after registration, please turn off your computer for 2 full minutes and then turn it back on. If you still can’t browse the internet properly, call the UT Martin Computer Helpdesk at (731) 881-7900.

   B. If your computer fails inspection, it will give you an explanation and links or procedures on how to correct the issue(s). Once corrected, restart this process at Step 5.

**Troubleshooting Tips:**

- Some computer manufacturers put physical switches or function keys on laptops to enable Wi-Fi. Check to make sure your Wi-Fi is on.

- Make sure that you are attempting to connect to the correct network. For example, make sure you are connecting to SkyNet for Students, not SkyNet for Faculty/Staff or some other network.

- Often, restarting your computer can solve many problems.

- For further assistance, please call the UT Martin Computer Helpdesk at (731) 881-7900 or come see us in University Center room 215 (next to the computer lab, near the UTM Bookstore. Make sure you bring your power cord if you bring us your laptop.